**Alton Patient Participation Group**

**Minutes of the Meeting held on Tuesday 14th November 2023**

**at 10.00 am**

**Present:** **Dorothy Clohesy (Chair), Heather Hall (Practice Manager), Lynn Shooter, Yvonne Somerville and**

 **Elaine Plant (Secretary)**

 **New member, Tony Loynes was welcomed to the meeting.**

**1. Apologies**: Carol Edwards, David Edwards and Angie Hurst

**2. Minutes of the last meeting:**

The minutes of the meeting held on Tuesday 10th October were approved.

**3. Matters Arising:**

 **Community Bus Project:**

 **DC** asked for an update on the Community Bus as we don’t seem to be making much progress,

 **HH** advised that Kerri, the Health & Wellbeing Coach thinks that she may have a volunteer driver.

 Hopefully she will be able to give us an update in January. **TL** would be willing to do it alongside other volunteers and would make enquiries in Oakamoor to see if anyone else is willing to volunteer.

 **Healthwatch:**

Report not received yet.

 **Phone System:**

New contract signed but not progressed yet. Discussed.

 **Doctors – Male/Female:**

The question had been asked if Doctor Brown’s replacement when he retired would be another male Doctor. It is highly unlikely because there would only be part time hours available. Also when the highly qualified Physician’s Associate is engaged full time next year the practice would be fully staffed. However, if a patient specifically wanted to see a male Doctor they would have to attend another surgery in the PCN after hours. The F2 Doctors who are assigned to the Practice for four months can be male or female and we don’t have a choice of who we get. Members felt that most patients would be happy to see any of the Doctors available.

 **Website:**

 **LS** was pleased to see the Minutes were now on the website and she would continue to check information was updated.

**4. Reports:**

 **DC - Integrated Care System:** Online Surveys will be carried out throughout the year if anyone is interested in taking part.

 **Moorlands & Rural PCN Locality Group:**

Shared services are having Open Days at Painsley 6th Form College in Cheadle on 27th 28th 29th and 30th November between 9am and 5pm. Drop in sessions, all patients welcome to attend.

 **Health & Wellbeing Services** also holding a session at the Guildhall on Dementia but there are no tickets left.

 **First Responders: DC** asked if we still have First Responders in the Area. **HH** thought thatAlton Towers still covered our area but would try and find out more information.

 **Defibrillator Training Discussed: 999 will give a code to access the Defibrillator.** Ours is situated at the Village Hall. DC suggested we try to get someone in to one of our meetings to give us a demonstration. **TL** advised that **AH** has had the training. **DC** would contact **AH.**

General discussion took place including DNR’s - the Doctors can put these in place for patients requesting them.

 **TL** reiterated how lucky we were to have such a good Practice in Alton.

**5. Date of next meeting: Tuesday 12th December at 10 am.**

 **Tuesday 9th January at 10 am**