**Alton Patient Participation Group**

**Minutes of the Meeting held on Tuesday 7th May 2019**

**Present:** Dorothy Clohesy (Chair), Carol Edwards (Vice Chair), Joy Barleyman (Practice Manager)

Sylvia Hollins, Tony Moult, Yvonne Somerville, Peter Walker, Elaine Plant (Secretary)

**1. Apologies**: Kathy Leese, Jenny Manley & Freda Martin

**2. Minutes of the last meeting:**

The Minutes of the last meeting were approved as a true record.

**3. Matters Arising:**

* **Fire Alarm:** Reception advised members that a Fire Drill was not expected; therefore if the Fire Alarm went off they should vacate the premises.
* **Coffee Morning:** Last meeting not as well attended as the previous one, but hopefully attendance will gradually increase.

4. **Reports from Members**:

* **DC** attended the PPG Locality Meeting on 18th April. As both the Chair and Secretary of the Locality Group are leaving and attendance had dwindled, it was decided that the group would be disbanded. However, to ensure a continued link with the CCG, Mrs Carol Edwards was appointed as the PPG representative with whom the CCG would liaise.
* **CE reported:** Confirmed the above and advised that the whole system is being restructured due to finances. 17 million has to be chopped from the NHS budget. This prompted a lengthy discussion which included the following:
* **User Group Meeting:** Complaints at Royal Stoke had reduced. Now listening to Patients complaints and acting upon them.
* **YS** asked if there was still a support mechanism for people with Learning Difficulties and Mental Health issues when attending hospital. It is assumed so as Royal Stoke had recently received an award for Best Mental Health practitioners nationally.
* **New STP - ‘Together we are better’**. 60 meetings to take place across Staffordshire. CE will email dates of local groups.
* **Public Meeting 25th June, 2019 re: Consultants’ Survey Results on Local Hospitals: CE** will let us have further details.
* **Repeat Prescriptions: Pharmacists** should be asking if all medication is needed on Prescriptions.
* **Brexit:** 6 weeks extraMedication kept in Warehouses, this is in addition to the 6 week’s stock already kept.
* **Royal Stoke Parking**: Exit Barriers now installed, pay when leaving.
* **Free Wi-Fi:** From 31st March 2019 Wi-Fi free for all patients at Royal StokeHospital.
* **New Hospital Appointments** to see Consultants can be made online, after consulting with your GP. There is also aDesignated Appointment line in London. GP Receptionists can also book.
* **Healthwatch Meeting attended by CE.** Government now providing funding for PPG’s in Prisons.
* **PW discussed New Website.**
* **DC: Photoboard.** It would be helpful to have a Staff Photoboard in theWaiting Room**. JB** would bring this up.
* **EP: Newsletter items – discussed.**
* **JB reported on Primary Care Network. PCN** **Developmen**t: Jessica Harding, The Practice Manager at Well Street Clinic has taken on the Practice Managers’ Lead Role. Well Street Clinic also have a new doctor who will take on the role of Clinical Director of PCN.
* A Social Subscriber, will be allocated to the PCN group who will be able to give patients help and advice on what is happening in the area. This will range from bugs that are going around to signposting communication pathways and details of support and social groups. This will be funded by the CCG.

**5. Date of next meeting: Tuesday 4th June 2019**

**Following Meetings: 2nd July and 3rd September. No Meeting in August.**