MEETING OF ALTON PPG

Tuesday 9 th July 2024 at 10.00 am

Present: Dorothy Clohesy (Deputy) (DC) Angie Hurst (Chairperson) (AH)

Heather Hall (Practice Manager) Allan Heath (AJH)

1. Apologies Elaine Plant Carol and David Edwards
2. Minutes of the last meeting were agreed
3. DC updated the meeting on the visit from Baz from Moorlands Medical Centre. She explained that his group helped out with the practice at busy times with covid clinics etc AH offered any help the PPG could give the practice when needed.
4. AH thanked Tony Loynes in his absence for his hard work on the patient questionnaire and said they had very positive feedback from patients about the surgery. It was appreciated how hard the Dispensary worked but they seemed understaffed at the time. HH said that the Dispensary is now fully staffed.
5. The defibrillator training ATH explained that they now have 34 people who want to come on the day and maybe another session will be set up in the future.
6. AH and ATH are now part of a committee Alton White Hart Defibrillator Group. They need to raise £2,189 0f which approx £1,500 has been achieved. Approx £500 to go. This will hopefully be achieved by asking local Business to donate. It has been agreed that the defibrillator will be put on the back wall of the White Hart if suitable.
7. It was felt there was not a member who could take on the ICB patient partner vacancy at this time.
8. The PPG website was a positive and hopefully more patients would join in the future.
9. Any other business.

AH asked Heather Hall if it was possible for patients to opt out of text messages. Heather said this could be arranged if the patient phoned reception and asked. A patient was worried that a phone call for a medication review was phoned from a mobile phone number and not the usual surgery number. Also it was not possible to reply to a txt message if the time slot was not convenient for them. HH will look into this. HH will put a new poster up with the next PPG meeting dates. HH will look into a date for the NHS APP training for patients. Via Digital Angels. Thankyou LS for doing the minutes of the last meeting.

Date of next meeting; 10th September 8TH October 12th November 10thDecember.