**Alton Patient Participation Group**

**Minutes of the Meeting held on Tuesday 14th May 2024**

**at 10.00 am**

**Present:**  **Angie Hurst (Chair), Dorothy Clohesy (Deputy), Heather Hall (Practice Manager), Lynn Shooter, Tony Loynes and Elaine Plant (Secretary)**

**Charlie Chadwick,** the Social Subscriber attached to the surgery came in to introduce herself to members.

She gave a general outline of what her job entails, which is meeting with patients, listening to their needs and signposting them to wherever they can get further help. She also helps with form filling for certain benefits and Blue Badge applications. Patients are referred to Social Subscribers through the ‘Joy System’ which is an App linked to the Surgery. Members thanked Charlie for a very interesting talk, wished her well in her new role and hoped to see her again.

**Alan Heath,** a patient of the surgery, also joined us to discuss Defibrillator Training.

**1. Apologies**: **Carol and David Edwards**

**2. Minutes of the last meeting held on Tuesday 9th April – Approved** apart from dates of survey should have been 10th and 24th April and not May.

**3. Matters Arising:**

**Defibrillator Training:**

**AH** introduced **Alan Heath** at this point. Alan was instrumental in identifying the current site for the new surgery over twenty years ago. He is currently in the process of arranging Defibrillator Training at Alton Village Hall. Alan had attended the training session at Denstone Village hall last month and spoken with the Trainer Alison Whittaker who had agreed to come to Alton at a date to be arranged. Alan agreed to liaise with **TL** to take this forward. **TL** informed Alan **of** **AED Donate,** a charitable organisation contracted by Staffordshire Moorlands District Council to supply and maintain Defibrillators in the area. Alan also said that the centre of the village would be a more appropriate site for a Defibrillator as this would be accessible to not only the residents, many of whom were elderly, but also the School community and both of the Churches. It was agreed that there was a need for a second Defibrillator which could possibly be installed at the Community Pub. Most of the other villages in the area had at least two Defibrillators so this should not be a problem. If AED are not able to provide one there is a local Government grant of £750 available which would need match funding. Discussed at length and agreed that Tony and Alan would liaise further. *Members were very pleased when Alan agreed not only to attend the next meeting but also become a member of the PPG.*

**Patient Voice:**

**DC** had been in touch with Baz and he has agreed to come along to the next meeting.

**PPG Poster:**

Some leaflets have been given out with new patient leaflets to try to encourage new members to join the PPG

Alan admitted that although he had lived in the village many years he wasn’t aware of the group. Discussed the numerous efforts made to attract new members. Leaflets would be made available for patients attending the surgery.

**Questionnaire and Survey:**

**TL** reported that results were very positive and he would collate all the data and let us have the report shortly. He would also put it on the PPG Facebook Group.

**Health & Wellbeing Funding:**

**TL** has submitted a bid and is waiting for a reply.

**Website: LS** reported all up to date.

**4. Reports:**

**HH** discussed possibility of having a Staff Photo Board now that we have more staff roles.

**LS** reported that Rocester Surgery’s plans to put in for a new surgery in a large house that was for sale in Denstone are not now going ahead as the house has been sold to another buyer.

**LS** asked if there was a problem in getting supplies of certain drugs. **HH** explained that occasionally there were problems but the surgery used at least 3 suppliers and could usually get what is required. Occasionally however patients have to use the bigger pharmacies in Cheadle or Uttoxeter if there is a delay in getting supplies. This led to a further discussion on the NHS/Patient Apps and medical records not always being updated. All Apps discussed.

**5. Date of next meeting: Tuesday 11th June 2024 at 10 am. Apologies in advance from EP.**