MEETING OF ALTON PPG

Tuesday 12th November 2024 at 10.00 am

Present: Dorothy Clohesy (Deputy) (DC), Angie Hurst (Chairperson) (AH),

Heather Hall (Practice Manager), Tony Lyons (TL), Vic Goodwin (VG)

(AH) Welcomed Vic Goodwin to his first meeting of the PPG.

1. Apologies: Elaine Plant Alan Heath
2. Minutes of the last meeting were agreed
3. Community Minibus. (TL) gave us an update saying there was not enough demand for the use. It was cheaper to use his car. Funding was no longer available to pay for it.
4. Digital Angels: (AH) and (DC) also (HH) were on hand to help and talk to patients when possible about the PPG. The Digital Angels were very helpful and it was considered a success. Some patients phones were not up to date enough to access the NHS APP. We were told that for any patients without a phone it was possible to have a phone at no cost. They keep some phones for patient use. (HH) will have details on how to contact them.
5. NHS Patient Questionnaire. (AH) congratulated the Surgery on their success in gaining a 97% satisfaction rate from the patients. This was an amazing achievement. Well done everyone. We are very proud of you.
6. Defibrillators: Alton now have two defibrillators one at the village hall and one on the back wall at the White Hart. Oakamoor has four defibrillators plus one at the Cricket ground. And one at Moneystone.
7. Practice Update. The Surgery has no extra funding for winter pressures.
8. Covid/Flu Vaccinations: These were done on an individual basis this year and not in Communal Groups. The Shingles and RSV vaccinations have been well received.
9. Cortisone Injections: (AH) patients had mentioned having to get a referral for Steroid Injections since Dr Brown retired. (HH) informed us that Dr Hampton has just been on a course to be able to do the injections going forward.
10. Two Monthly Meetings: This will be brought forward to the next meeting. (TL) will come back with some thoughts on where we move forward as a PPG and we will discuss if we need Monthly meetings.
11. Any other Business: (AH) thanked (VW) for coming to the meeting. (HH) gave (VW) the paperwork to sign for joining the Group. (AH) had advertised the meeting on all Groups and the PPG Website. (AH) will do this in before future meetings to try and attract other members.
12. Date of the next Meeting: Tuesday December 10th 2024.